

ACTIONS PRO

Action tasks Actionations Integrations Category IT Operations Network Operations N Integrated Event Mana Cloud Operations Enterprise Orchestrati IT Service Managemen Resolve Compatibility

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The Automation Exchange

Over 5,000 Pre-Built IT Automation Components + the Industry's First Machine Learning-Based Recommendation Engine

> IT'S NEVER BEEN EASIER TO ORCHESTRATE WORKFLOWS THAT AUTOMATE IT PROCESSES

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Action Tasks/Activities, Automations/Workflows, and Integrations are categorized into a taxonomy of 6 solution areas:

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IT Operations Management



Enterprise Orchestration & COE



Network Operations Management



Cloud Operations



IT Service Management



Integrated Event Management & Remediation



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The Automation Exchange

A cloud library of 5,000+ certified IT automation components deployable in minutes, to quickly orchestrate automated processes.

The Automation Exchange answers the most common questions organizations ask about automating IT processes, including:

- Where should I start?
- · How do I automate process X?
- What other things can I automate?
- · What are some examples of automations others are doing?

The Recommendation Engine

The machine learning-based Recommendation Engine makes suggestions by first processing IT events data with its internal algorithm. It then proposes the IT automation content best-suited for remediating those events.

The Recommendation Engine's suggested automations not only address that customer's environment-specific IT events, but also include suggestions of automation content for events the customer might not have thought about automating, or didn't realize could be automated!

THE AUTOMATION EXCHANGE + RESOLVE ACTIONS IS A FORCE MULTIPLIER FOR IT OPERATIONS WHICH:

Mitigates the need to increase headcount at a time of talent shortages

Turns existing staff into **IT Automation Superheroes** Lets you outclass your competition by increasing enterprise resilience

Accelerates digital transformation by automating IT processes in just minutes

For more details, please check with your account manager.







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