



Journey to Full Stack Observability and Auto-Remediation

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Your Speakers Today



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We will discuss ..

- Trends in IT and application landscapes
- Leveraging observability to understand your environment
- Accelerating resolution with intelligent automation
- Driving quick and accurate root cause



IT must move faster than the speed of business

Growing pressures both outside and inside the organization are slowing IT down from keeping pace

Changing Business Landscape

Changing workforce trends

Growing cloud adoption

Innovation and digital transformation

World events impacting business



Digital transformation has accelerated by

+7 years

since the pandemic

Growing Internal Pressures

Scaling operations to meet business demands

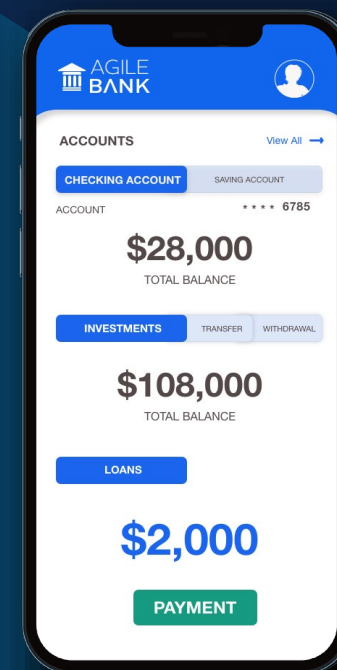
Cost containment imperatives

Skill and labor shortage

Tools for a digital native workforce

The App Landscape – From Simple to Complex...







75%

wrestle with
overwhelming
data noise

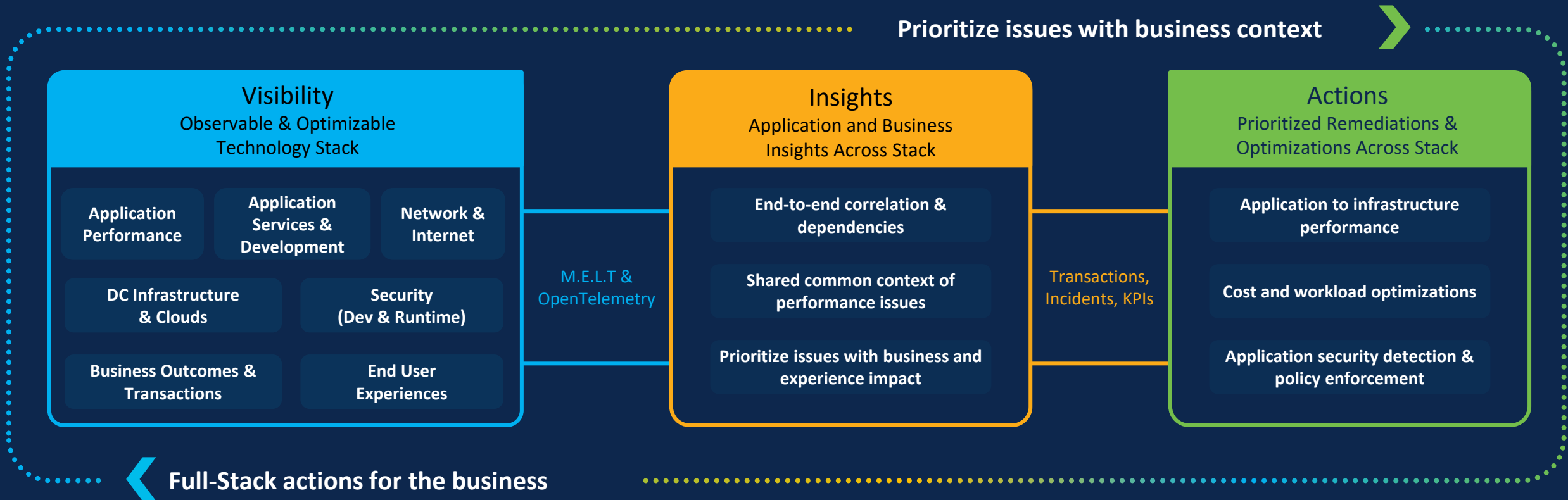
85%

big challenge is cutting through
the volumes of data to identify
root causes of performance
issues

96%

anticipate negative
consequences for their
business

Full-Stack Observability with Business Context



Resolve: The Leader in Intelligent IT Process Automation

Purpose-built for IT processes

Fast results

with ready-to-use SaaS solutions

Out-of-the-box accelerator packs delivered in a no/low code experience to start automating immediately

Deep integrations

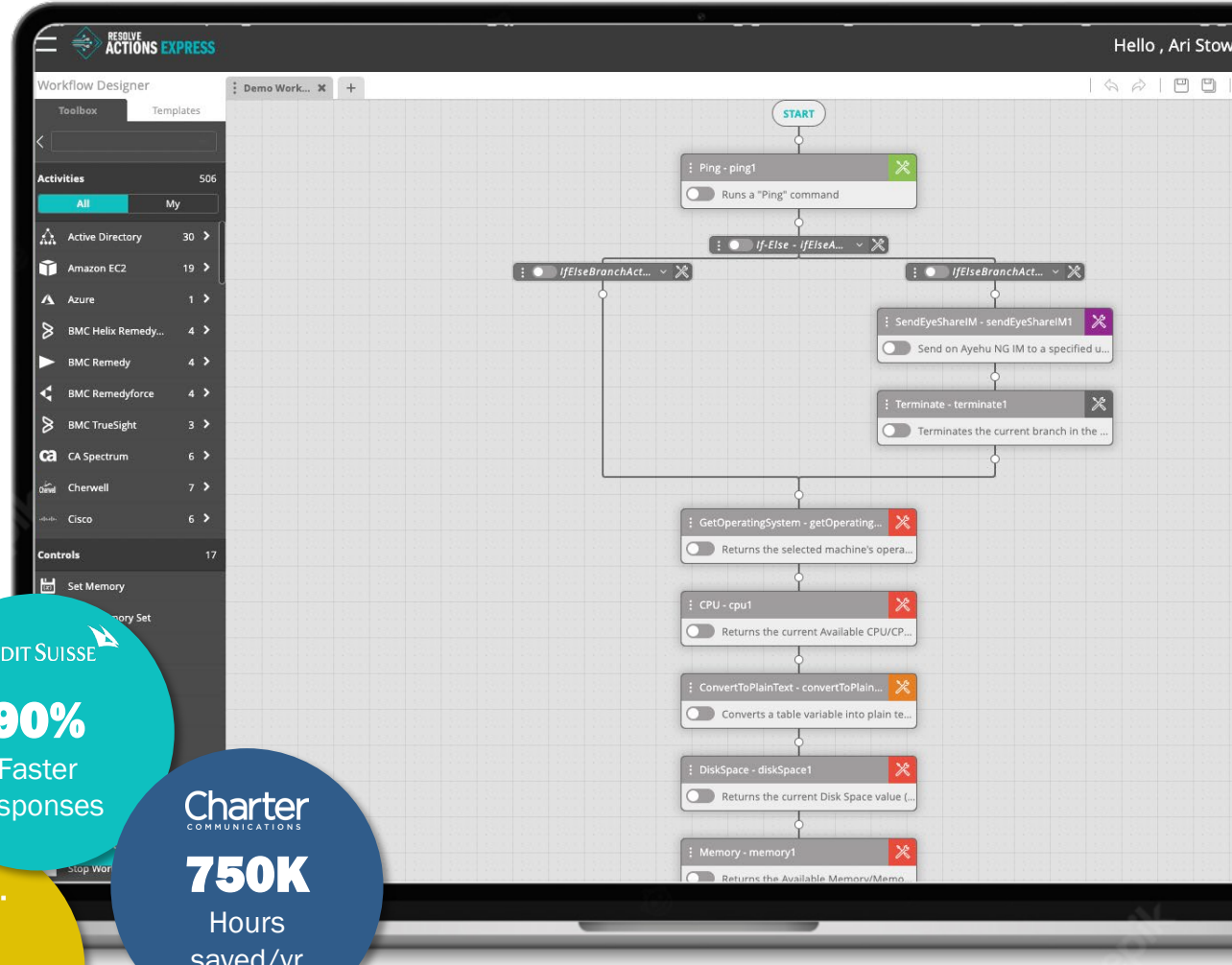
with your existing systems

100s of pre-built integrations along with the ability to add your own to integrate and orchestrate with existing IT infrastructure

Extreme Scalability

from simple tasks to the most complex processes

One powerful platform to orchestrate all your IT use cases



CREDIT SUISSE

90%

Faster
responses

T-Mobile

\$5M

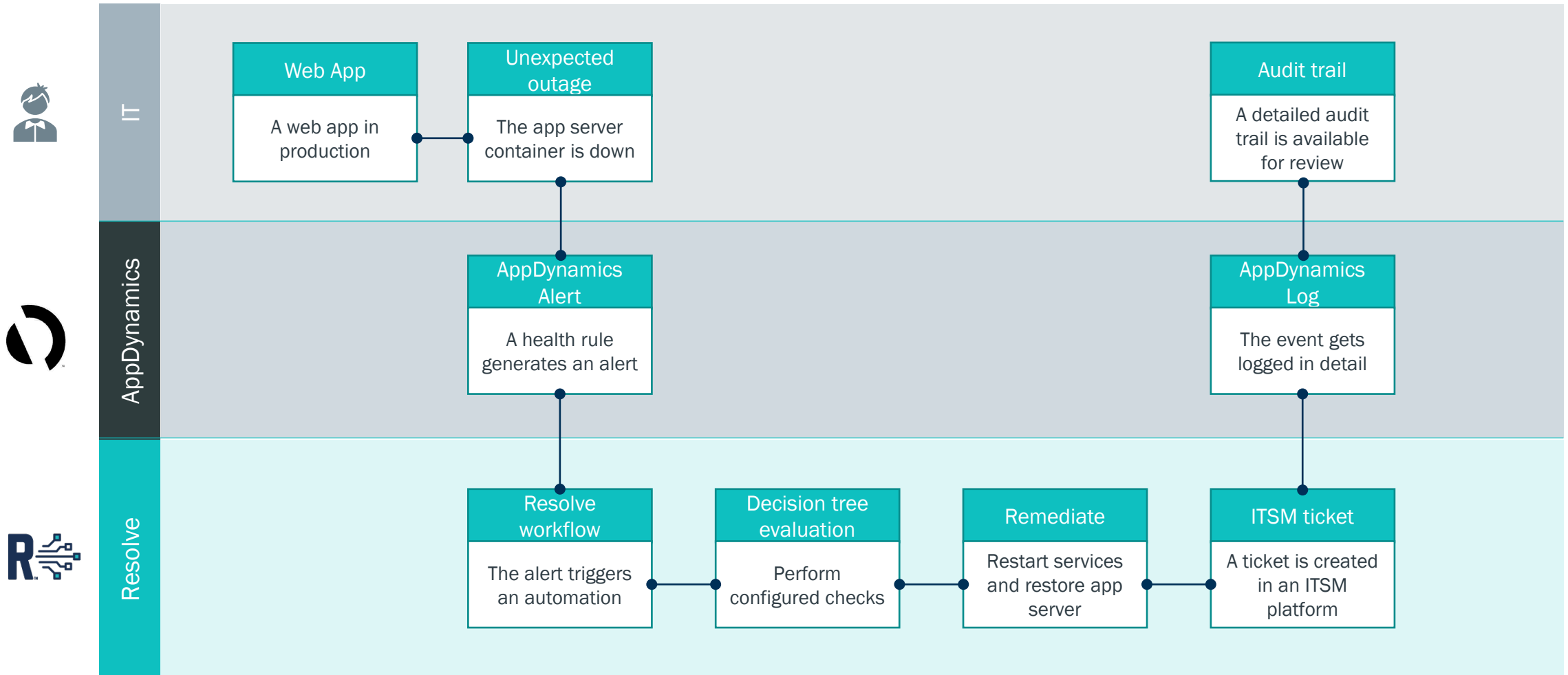
savings/yr

Charter
COMMUNICATIONS

750K

Hours
saved/yr

AppDynamics + Resolve for Auto-Remediation



Workflow Designer

AppD Act... x Stop Contai... x +

Icons for workflow actions and settings.

Toolbox

Templates

Activities

593

All

My

Active Directory

30

>

Amazon EC2

19

>

App Dynamics

16

>

Azure

1

>

Big Panda

38

>

BMC Helix Remedy...

4

>

BMC Remedy

4

>

BMC Remedyforce

4

>

BMC TrueSight

3

>

CA Spectrum

6

>

Cherwell

7

>

Controls

17

Set Memory

Multi Memory Set

Display Value

Display Multi Value

If-Else

While

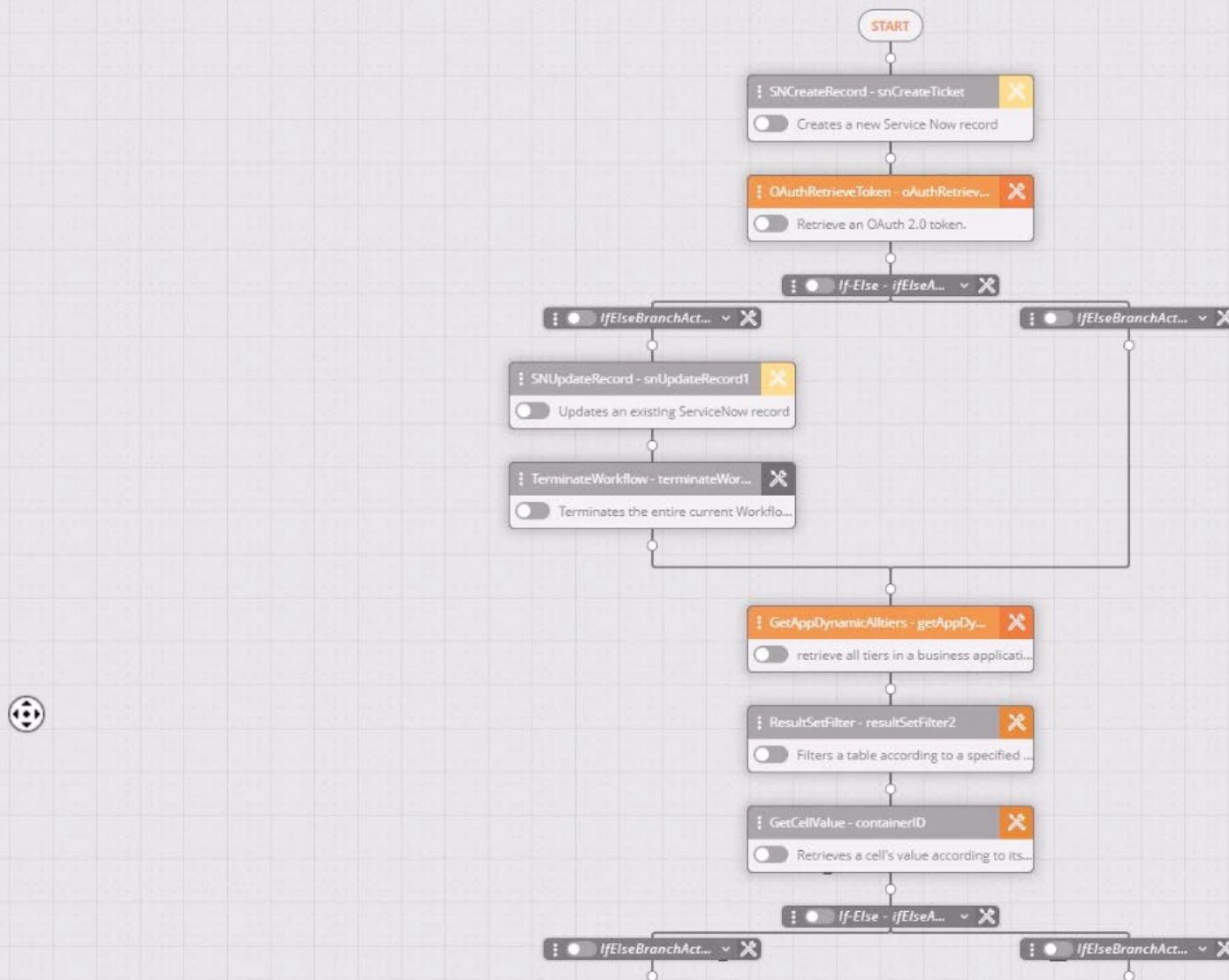
Parallel

Run Workflow

Goto

Stop Workflow

Terminate Workfl...



Q&A

