

See the IT Orchestration Tool *ServiceNow Customers Love*

- Go beyond just automating end-to-end service catalog requests
- Create complex, multi-platform IT workflows **WITHOUT** customizing ServiceNow

INTRODUCING OUR SPEAKERS

RESOLVE



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Automation Skills



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“Orchestrating simple processes is generally easy.

If I want to do anything more sophisticated though, I suddenly need to be an expert on GlideRecord, JavaScript, PowerShell, 6 categories of ServiceNow APIs, & command line scripting for Linux.”

RESOLVE 

- **No Code/Low Code**
- **5,000+ Instantly Downloadable Automation Components**
- **125+ OOTB Integrations**
- **Easy-to-use drag-and-drop interface**

RESOLVE 

Orchestration Limitations

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“Automating anything beyond end-to-end service catalog requests can be very challenging.”

RESOLVE 

- **Single Pane of Glass**
- **Multi-Platform Workflows**
- **Numerous Ways to Integrate, Connect, & Communicate With Just About Any System**
- **Let's You Easily Automate All of IT**

RESOLVE 

Dependencies

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“My budget & project timeline get clobbered when change requests come in because of our reliance on ServiceNow or the internal ServiceNow team & their complicated change management procedures.”

RESOLVE

- **No Programming Skills or Programmers Required**
- **Intuitive, Easy-to-Learn UI**
- **Citizen Developers**

RESOLVE

Resilience

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“Every time we upgrade SNOW versions, it breaks all the customizations we built & triggers frantic [bleeping] fire drills to fix the mess!”

RESOLVE 

- **No Need To Customize ServiceNow**
- **IT Automation Processes Segmented Separately From Rest of ServiceNow Instance**
- **Eliminates Malfunctions Due to Upgrades**
- **Also Leads to Better Performance Executing IT Automation Workflows**

RESOLVE 

Total Cost of Ownership (TCO)

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“I’ll be candid, ServiceNow isn’t cheap. It cost us a lot to purchase, and it costs us a lot to maintain.”

RESOLVE

- Reasonably Priced
- Rapid Time to Value
- Limited Training Required
- Easy to Build & Maintain Workflows

RESOLVE

ServiceNow Does MANY, MANY Things

servicenow®

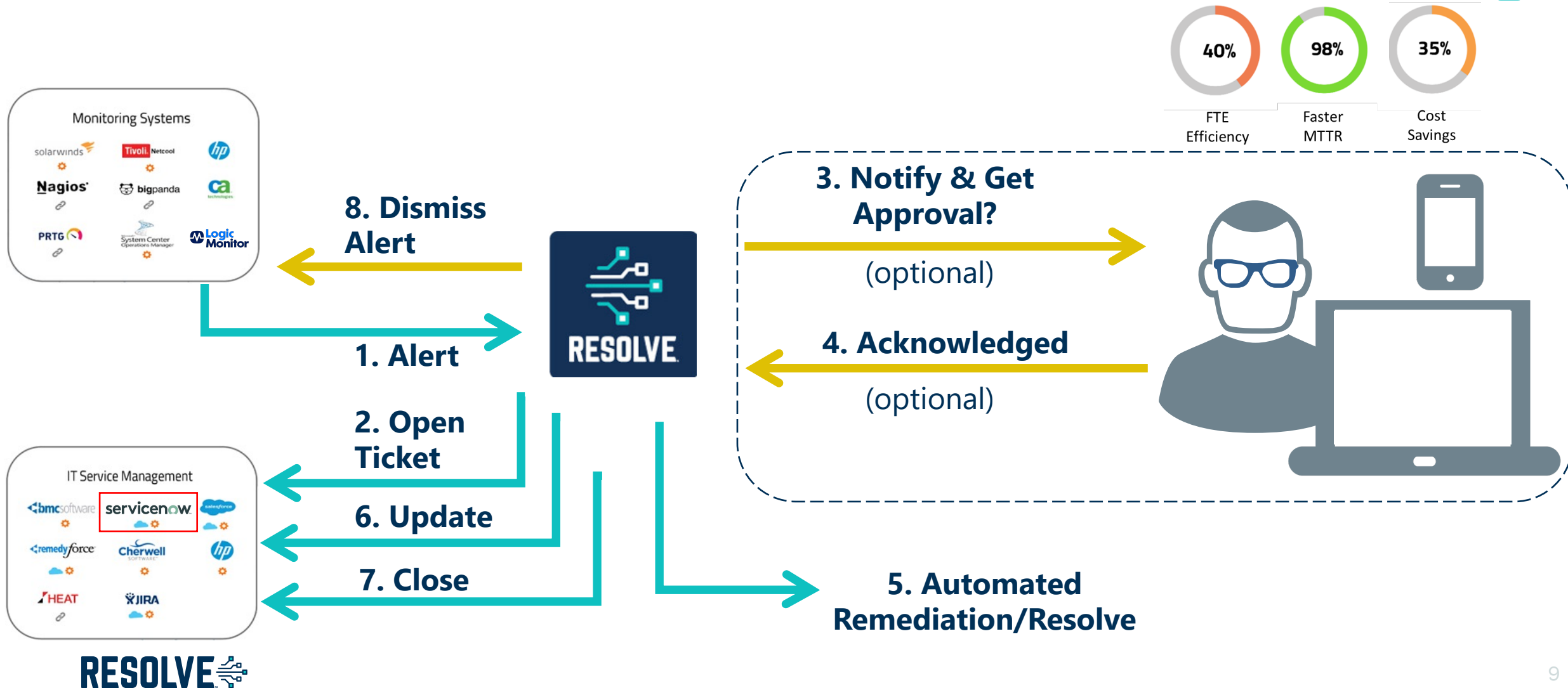
RESOLVE 

IT Workflows	Employee Workflows	Customer Workflows	Creator Workflows
<ul style="list-style-type: none">Incident ManagementProblem ManagementChange and Release ManagementNow MobileMobile AgentVirtual AgentPredictive IntelligenceAgent WorkspaceService Owner WorkspaceVendor Manager WorkspaceWalk-Up ExperienceService Owner WorkspaceEnterprise Onboarding and TransitionsKnowledge ManagementEmployee Service CenterAsset and Cost ManagementPerformance AnalyticsReports and DashboardsService Level ManagementConfiguration ManagementContinual Improvement ManagementSurveys and AssessmentsWorkforce OptimizationProcess Optimization	<ul style="list-style-type: none">Universal RequestCase and Knowledge ManagementEmployee Service CenterEnterprise Onboarding and TransitionsNow MobileEmployee Document ManagementPerformance AnalyticsVirtual AgentPredictive IntelligenceEmployee Experience PacksAgent WorkspaceEmployee RelationsAlumni Service CenterListening PostsJourney AcceleratorMobile AgentCase and Knowledge ManagementWorkplace Reservation ManagementWorkplace Space MappingWorkplace Space ManagementWorkplace Visitor ManagementSafe Workplace SiteReports and DashboardsVirtual AgentNow MobileEmployee Service CenterRequest ManagementLegal Matter ManagementAsset and Cost ManagementLegal Practice ApplicationsKnowledge ManagementEmployee Service CenterNow MobileMobile AgentVirtual AgentReports and DashboardsShoppingHubPurchase and Receipt AutomationNow MobileEmployee Service CenterKnowledge ManagementReports and Dashboards	<ul style="list-style-type: none">Case ManagementAgent WorkspaceOnsite ClientCustomer CentralAdvanced Work AssignmentPlaybooks for Guided ServiceGuided DecisionsPredictive IntelligenceWorkforce OptimizationProcess OptimizationEngagement ManagerSelf-ServiceVirtual AgentKnowledge ManagementCommunitiesVisual Workflow and AutomationProactive Customer Service OperationsIndustry Data MashupService Management for Issue ResolutionCustomer Project ManagementVisual Task AssignmentMobile AgentWork-Up ExperiencePerformance AnalyticsReports and DashboardsSurveysContinual Improvement ManagementOutsourced KnowledgeDynatrace SchedulingDisruptive WorkflowsAsset and Cost ManagementMobile AgentVirtual AgentContinual Improvement ManagementPredictive IntelligencePerformance AnalyticsField Service Control Tower ManagementCapacity and Renewal ManagementVirtual AgentKnowledge ManagementWorkforce OptimizationService Management for Issue ResolutionVisual Task AssignmentMobile AgentPerformance AnalyticsReports and DashboardsSurveysContinual Improvement Management	<ul style="list-style-type: none">App Engine StudioFlow DesignerProcess Automation DesignerApplication DevelopmentVirtual AgentPredictive IntelligencePerformance AnalyticsGuided App CreatorBuilder IDEAgent WorkspaceService ForceAutomated Test FrameworkNow MobileMobile StudioCentral AppsStarter SpacesProvisioning SpacesEnterprise SpacesTime DesignerAction DesignerConfiguration Management DashboardProcess Automation Designer

237 modules
4 categories
20 sub-categories

#1 Independent
Provider of
Intelligent IT
Automation

Resolve Actions Autonomous Remediation





Q&A + Next Steps

- Submit your questions!
- Download Free Trial of Resolve Actions Express
resolve.io/freetrial
- Request a 1:1 demo with Resolve

REQUEST A DEMO >

RESOLVE 

Thank You!